

## SOUNDkiosk SOUNDstore Terms, Policies and Conditions

### Summary:

1. SOUNDkiosk is a print on demand service. When you place an order, it is printed and mailed out as soon as possible. We ask you to allow up to 7 days before dispatch.
2. When you place an order you agree that you will respect copyright law and not make any copy or copies of a score or distribute a score via any medium, print, digital or hand written.

### GENERAL

#### Orders:

To place an order, email [jamie@soundkiosk.com](mailto:jamie@soundkiosk.com) stating which item or items you want and the country to which you want it or them to be sent. We will then calculate the postage and packing cost and reply to your email with the cost of the order. This email will also guide you through making a payment via Paypal using simply the email address

[jamie@soundkiosk.com](mailto:jamie@soundkiosk.com)

See below for more information about Paypal.

SOUNDkiosk Editions is a print on demand service. When we receive an order we will endeavour to print and mail it out as soon as possible. Typically this is one or two days but please allow up to 7 days for dispatch.

UK orders are sent via 1<sup>st</sup> class Royal Mail. For orders outside the UK the delivery charge will be based on the overall weight of the products plus packaging and the country of destination.

We don't have a standard charge per item so we only charge for the actual cost of postage and packaging.

#### Availability and pricing:

We aim to ensure that everything in the current catalogue is available. However, circumstances can mean that an item is withdrawn from the catalogue or replaced by a new edition. We do aim to ensure the catalogue available on this website is correct and up to date.

The price you will be charged is the price stated in the **current** catalogue. Please make sure you have the current version of the catalogue available for download or reading online from the SOUNDkiosk website.

The price of a music score includes printing and binding only. Some scores are published in a folio edition, that is, unbound.

#### Permissions:

To record or perform any SOUNDkiosk editions, please email [info@soundkiosk.com](mailto:info@soundkiosk.com) for permission. We like to keep an account of performances and recordings and permission is declined only in rare cases.

#### Trading:

SOUNDkiosk is a name used by sole trader Jamie Crofts to cover a number of projects. SOUNDkiosk Piano Edition (SKPE), SOUNDkiosk Editions, SOUNDkiosk Instrumental

(SKI) and SOUNDkiosk Media (SKM).  
SOUNDkiosk editors are Jamie Crofts and Robert Orledge.  
Contact [jamie@soundkiosk.com](mailto:jamie@soundkiosk.com)

Free scores:

SOUNDkiosk sometimes makes music scores available on application, free of charge for a limited time. Once withdrawn from this website a score may no longer be available or will return to the catalogue and be available for a fee. Any scores released free of charge are available under a Creative Commons Attribution-ShareAlike 4.0 International licence enabling certain permissions regarding distribution. To view a copy of this license, visit <http://creativecommons.org/licenses/by-sa/4.0/>

Disclaimer:

To the fullest extent permitted by law, SOUNDkiosk is providing this web site and its contents on an "as is" basis and makes no (and expressly disclaims all) representations or warranties of any kind, express or implied, with respect to this web site or the information, content, materials or products included on the site including, without limitation, warranties of merchantability and fitness for a particular purpose. In addition, SOUNDkiosk does not represent or warrant that the information accessible via this web site is accurate, complete or current.

SOUNDkiosk constantly maintains this website to keep it up-to-date and free from errors. However, from time to time, errors in product information and pricing may occur. If you place an order for an item with an erroneous price via our website, we will make contact with you before we accept the order and update/correct the erroneous details as required.

You will then have the option of deciding not to place the order, or confirming the order based on the corrected information we have given you. If, for whatever reason, we cannot make contact with you, the order will be treated as cancelled.

Correct prices are always the ones stated in the SOUNDkiosk Editions catalogue which is available as a pdf for download or for reading online via a link on the SOUNDkiosk SOUNDstore website. Prices are subject to change at any time.

Photos, other images and examples of music scores on soundkiosk.com are for illustration purposes only and whilst SOUNDkiosk aims to provide accurate images, they may not necessarily match the exact appearance of products.

Except as specifically stated on the website, to the fullest extent permitted at law, SOUNDkiosk will not be liable for damages or losses arising out of, or in connection with, the use of this Web site or the information, content, materials or products included on this site. This is a comprehensive limitation of liability that applies to all damages or losses of any kind, including (without limitation) compensatory, direct, indirect or consequential damages or losses, loss of data, income or profit, goodwill, anticipated savings, wasted expenditure or additional third-party charges, loss of or damage to property and claims of third parties.

For the avoidance of doubt, SOUNDkiosk does not limit its liability for death or personal injury to the extent only that it arises as a result of the negligence of SOUNDkiosk. We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our

reasonable control. This condition does not affect your statutory rights.

## DELIVERY

Items are dispatched as soon as possible after you place an order. This is normally one or two days but certainly less than 7 days. If there is a problem with fulfilling your order we will inform you.

All orders are sent via Royal Mail from the UK.  
Please allow more time if your order is outside the UK.

## RETURNS

We do not accept returns unless an item is misprinted or otherwise faulty. Please retain the original packaging in case you need to return an item. In the case of a fault in the printing or binding we will send you a replacement.

We only accept return requests by mail or email to 14 Foss Bank, Lincoln LN1 1TA, UK or [info@soundkiosk.com](mailto:info@soundkiosk.com)

We can send you an example of any score via email for perusal. From June 2013, examples are also available to view on the catalogue page of the SOUNDkiosk SOUNDstore.

Cancelling an order:

We can accept a cancellation of an order at any point **only** up to the point of dispatch.

## PRIVACY POLICY

SOUNDkiosk will never sell, nor divulge your email address, or personal information to ANY third party, except specifically to our delivery agents, working on our behalf to complete delivery.

The personal information we collect and maintain is subject to the version of this Privacy Policy in effect at the time of collection. We reserve the right to change the Privacy Policy from time to time. Please review the Privacy Policy periodically to make sure it meets your needs.

SOUNDkiosk is committed to protecting your privacy as outlined in this Privacy Policy. By submitting personal data manually or in electronic form to this web site, or by using this site, you give your consent that all personal data you submit may be processed in the manner and for the purposes described here.

Payments are handled by Paypal\*. Paypal and SOUNDkiosk need to make use of your details only to fulfil your order. SOUNDkiosk will never sell your email address or personal information to any third party, neither will we divulge your email address or any other contact information to 3rd parties, except agencies working on our behalf to complete delivery, or where compelled to do so by legal order.

\* You don't need a Paypal account to make a payment. You can pay using most debit or credit cards worldwide. Paypal does not charge you for making a payment; a charge is made to SOUNDkiosk.

Paypal has its own terms and conditions which you can read on the Paypal website [www.paypal.com](http://www.paypal.com)